

CORPORATE OVERVIEW



Headquartered in
Ottawa, Ontario,
Canada's technology
capital.

Operating since 2001

Member
Electrical & Utilities
Safety Association



eday Technologies is an emerging leader and innovator in telecommunications and converging technologies. We offer a full service in telecom and data networking, with superior voice and data solutions and a specialization in emerging wireless and VoIP implementations.

eday Technologies focuses on turnkey technology solutions for your evolving network. We've earned a reputation for delivering personalized, quality services and solutions that provide immediate productivity, cost savings and flexible resource allocation.



Turnkey technology solutions for your evolving telecommunications



Technology services that span the full life cycle of your network

- business analysis
- network assessment
- design
- implementation
- project management
- operational management
- technical support

eday Technologies is an Avaya business partner—a global leader in business communications solutions and services.

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Toll Free: 866.332.9070
Toll Free Fax: 866.542.8127
www.eday.ca

One of the keys to our success is the collaborative relationships we have with strategic partners who are recognized leaders in providing solutions to enhance the business communication experience.



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"During restoration efforts following hurricane Wilma I found the Eday team to be an efficient, dedicated partner. They employed their technological skills to reduce costs and increase productivity helping to rapidly restore telecommunications service for BellSouth customers. eday is a can-do company!"

R. H. Wells
BellSouth Area Manager (Ret)

eday's prime directive is to provide our clients service value that exceeds their internal operating cost structure.

The **eday** advantage is our thorough understanding of change unified with a 'hands-on' management approach to service delivery. It is our policy to have senior managers assigned to work directly on client projects to ensure safe and successful completion.

Our Solution

eday offers our clients full confidence. We are a trusted outsource solution for voice and data telecommunication, telecom and information services. What we do best is allow our customers to focus on core services and profitability while entrusting eday to look after their interests.

We have the capability to support your initiatives wherever, whenever and however, regardless of size or complexity. We maintain a database of technicians that have a wide range of requisite skills for business and residential installation and repair (I&R), outside plant construction and central office (CO). Our technicians bring a wealth of industry experience and knowledge to every project. In turn, we provide our technicians with:

- All necessary tools, training and test equipment to meet the requirements of the particular job description.
- Continuous training through our in-house academy and apprenticeship program to mentor junior technicians.

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CLIENT SERVICES



"eday provided us with straight forward contract deployment without worry. From start to finish, their efficiency of service was a bonafide solution"

Francois Houde,
Telecon Inc.

DEPLOYMENT

Our process and services help our clients build and improve their infrastructure.

TELECOM

All telecommunications and data related disciplines; design, splicing, cutover, trouble shooting and maintenance. Telephone installation & repair (I&R), outside plant construction & central office.

BUSINESS PHONE SYSTEMS

As an Avaya business partner and dealer, we offer small, medium (SMEs) companies a range of telephone systems, voice mail and automatic call distributions systems.

VOICE over IP (VoIP)

We offer VoIP assessments, evaluations, and seamless installations as a supportive Avaya business partner.

WIRELESS NETWORKING

All wireless (WiFi, WLAN, Pt-to-Pt, Pt-to-Multi Pt, Satellite) technical services and equipment; setup, analysis, networking, maintenance and equipment.

INFORMATION TECHNOLOGY

LAN/WAN administration, network setup, engineering, deployment and support of standards-based LAN/WAN solutions.

PROFESSIONAL TECHNOLOGY STAFFING

A database of multi-disciplined technology professionals is available for contract or permanent placement.

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CLIENT CASE STUDY



Recent Clients

Bell Canada
Bell Technical Solutions
Telus Canada
Bell South
Simply Surf Wireless ISP

TELUS Corp., Quebec

Challenge

Deploy triple-play services to combat encroaching cable competition.

Situation Analysis

Telus Corporation sought a technology service partner to help deliver greater network bandwidth from its existing ADSL infrastructure. This was a high priority strategic initiative to combat encroaching cable competition and to accommodate the escalating bandwidth requirements from their high-speed data services, in particular Telus TV and Internet services.

Solution

eday facilitated the ADSL technology implementation by sourcing and managing a technology laborforce capable of optimizing Telus' embedded copper loop plant.

Technical service delivery included;

- Rapid installation and activation process for new equipment.
- Splicing and seamless cut-overs of existing clients to the new network equipment to ensure uninterrupted service
- Uninterrupted service to existing clients.

The Bottom Line

eday remains a dedicated and key partner in enhancing Telus' ADSL network by providing economically feasible staffing solutions. **eday's** management and service roll-out team worked jointly and decisively with Telus' management and staff to meet the aggressive delivery targets.

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